

26th March 2020 UPDATE

As many of you are already aware from my communication so far this week our Grove House Clinic temporarily closed following the announcement from the Prime Minister on Monday 23rd March 2020.

Any appointments that are booked up to and including 9th April 2020 are cancelled with immediate effect pending review of the situation. This is in accordance with government guidelines – with appointments past this date I will be contacting patients personally as we approach the time.

The information that is starting to come through is becoming clearer. Our governing bodies have advised that **“Only urgent or necessary treatments should be given”**. This is at the discretion of the individual osteopath. I personally believe it is too early to reopen and would not wish to put myself or my patients at any unnecessary risk.

Currently, I am offering telephone consultations to existing patients to support you all as much as I can. Chargeable at £25.00 (for up to 20 minutes contact). It's not an ideal situation, as we all know osteopathy is very much a 'hands on' treatment. However, receiving the right information about any concerns you may have regarding existing conditions or how to deal with new injuries (where I can triage your situation) can be invaluable in self-management at these very trying times. By providing such a service is very much considered by professionals to help reduce the burden on the NHS, GP practices and MSK services. If you do want to book a telephone or video consultation (zoom or skype) please contact me in the usual way or phone/text/email.

I would encourage you to keep an eye on the home page of my website www.lisaivesosteopathy.co.uk for future updates as they become available.

I wish you all the best of health and to stay safe.

Warmest wishes

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